Carlsbad City Library Volunteer Information Packet

Mission: The library provides community members of all ages with convenient access to high quality resources and services to inform and enrich individual and community life.

Vision: The library is the destination for information, enjoyment of reading, lifelong learning and cultural enrichment for those who live, work and play in Carlsbad.

How You Can Help:

We strive to match your interests, skills and schedule with Library programs that need your help. Ongoing volunteer opportunities are described on the following pages. Please review the opportunities and requirements.

How to Apply:

- 1. Attend a volunteer **orientation** to learn about our volunteer program.
- 2. <u>Interview</u> for a specific volunteer position. Openings are limited.
- 3. If placed, **training** date and schedule are assigned within about a month of the interview.

2009 Orientations are on the following Saturdays, 9:30 am-11:00 am:

February 28 Georgina Cole Library, 1250 Carlsbad Village Drive, Community Room April 25 Carlsbad City Library, 1775 Dove Lane, Gowland Meeting Room May 16 Georgina Cole Library, 1250 Carlsbad Village Drive, Community Room Aug. 22 Carlsbad City Library, 1775 Dove Lane, Gowland Meeting Room Sept. 12 Georgina Cole Library, 1250 Carlsbad Village Drive, Community Room Oct. 17 Carlsbad City Library, 1775 Dove Lane, Gowland Meeting Room

Volunteer activities are for adults, with limited positions available for 16-17 year olds. Most ongoing volunteer positions require a set weekly 1-3 hour commitment for at least 6 months.

Orientations will cover opportunities at various Carlsbad City Library locations. Bring your completed application with you. To set up an interview, bring your appointment calendar. Interviews are scheduled when applicants have completed the orientation and are available for specific shift openings. To sign up for the orientation, call or email the Volunteer Coordinator several days in advance. Leave a message with your name, contact information, and date of the orientation you wish to attend.

Thank you for your interest in the Carlsbad City Library. See you at the orientation!

Amy Hoyt Bennett, Volunteer Coordinator (760) 434-2877 or email abenn@ci.carlsbad.ca.us

<u>Special note for 12-15 year old students</u>: If you need 10-20 school community service hours, the Carlsbad City Library does not regularly have openings for this age group other than the Summer Reading Program (SRP). Contact the Children's desk directly for important details and deadlines for the SRP.

Additionally, we suggest contacting volunteer centers such as www.volunteersandiego.org at least 2 months in advance of your deadline for a list of community events and volunteer opportunities for youth.

Library Volunteer Opportunities

Circulation Shelf Readers Carlsbad City Library, 1775 Dove Lane, and Georgina Cole Library, 1250 Carlsbad Village Drive. Very detail-oriented volunteers are needed to help keep our collection of books and other materials in correct order so the public can easily find them on the shelves. Volunteers commit to a regular weekday schedule of 1-2 hour sessions, once or twice a week. A long term commitment of 70 hours or 6 months is required. High school students at least 16 years of age may apply.

Library Learning Center 3368 Eureka Place, on the east side of Holiday Park. The Learning Center offers both **bilingual services** and **literacy services**.

- **Bilingual services** provides books, audiobooks, videos, DVDs, music, magazines, newspapers and brochures in English and Spanish, and offers bilingual programs for adults and children, as well as free Spanish language basic computer classes. If interested in helping school-aged children, consider volunteering with the Homework Zone (see below). Adults and youth entering their junior or senior year in high school may apply. Being bilingual in English and Spanish is helpful, but not required.
- **Literacy services** (formerly the Adult Learning Program) offers free tutoring by volunteer tutors to help English speaking adults learn to read and write better. If you are interested in becoming a literacy tutor contact literacy services directly at (760) 931-4510.

Homebound Program A program for City of Carlsbad residents. If you are interested in selecting books and delivering them to citizens who cannot come to the Library, then this program is for you. You choose your own time, meet with the homebound individual, select materials, and deliver them. Many of these people have little or no company and seeing our volunteers with library materials brings great joy.

Homework Zone Carlsbad City Library, 1775 Dove Ln., Georgina Cole Library, 1250 Carlsbad Village Dr. and Library Learning Center, 3368 Eureka Place. This program enlists dedicated volunteers to provide homework assistance and study skill direction to students in grades K-12. Applicants should have patience, leadership ability, and basic computer skills. If you have an interest in children and education with an understanding of math and science, this may be for you! Volunteers commit to two hours per week afterschool (approx. 3-5pm or 4-6pm) for a full semester. High school students 16 years of age and older with a very strong academic interest and a teacher's recommendation may also apply.

Saturday Stories Carlsbad City Library, 1775 Dove Ln. and Georgina Cole Library, 1250 Carlsbad Village Dr. On Saturday mornings, volunteers provide a half-hour animated story time for groups of preschool aged children. Applicants must be at least 18 years old and enjoy young children. Volunteers must commit to one Saturday story time per month for 6 months. Leading a story time requires a very energetic outgoing personality. Teaching, dramatic arts or performing background is helpful.

Additional Information: Background checks are required for certain volunteer positions. Occasionally other volunteer positions arise, such as clerical assistants, marketing/display assistants who help with assembly and straightening displays and other needs. Contact Volunteer Services for details.

For the following programs use the contact information below rather than contacting Volunteer Services:

- <u>Summer Reading Program (SRP):</u> The objective of this program is to encourage children to read. Teenage volunteers (7th grade and up) volunteer to listen to children's oral book reports. The application period is in early May. Contact the Children's desk for the SRP application. Dove Library (760) 602-2047, Cole Library (760) 434-2897, Library Learning Center (760) 931-4500.
- Magazine/Book Sales: contact "The Friends of the Library" at (760) 602-2020.
- <u>Literacy services</u> (formerly Adult Learning Program): This service offers free literacy tutoring in reading and writing for English-speaking adults. Both traditional and computer based literacy skills are taught. Adult volunteer tutors work on a one-to-one basis with adult learners, meeting twice a week, 1½ hours per session. Tutor training is provided. Volunteer qualifications include patience, adaptability, empathy and ability to commit to a weekly schedule. Adult volunteers are also needed once a week for a program to tutor high school students with challenges. Call (760) 931-4510.

Carlsbad City Library Volunteer Application

Office use only:	
V/O:	

Please print clearly in black or dark blue <u>ink</u>. **Do not use pencil**.

Applicants under 18 years of age should fill out the forms and sign up for the orientation. Parent/guardian should review and sign as needed.

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Name:	Name: Age (if under 18 years): Date:								
Email: (Prin	t lar	ge / legibly	/):						
Home Phone: ()Work: ()Cell: ()									
Address:									
City/Zip:									
Date of Volu	untee	er Orientat	ion you wis	h to attend: _					
Emergency	Emergency Contact Name: Phone: ()								
Education a	and r	elevant tra	ining works	shops or semi	nars:				
		School		Educational	Educational Focus				
High School									
College									
Graduate									
Other									
Employmer	nt Ex	xperience -	– List most	recent employ	yment:				
Company and Phone #		Employr	Employment Dates		Job Title & Duties				
Reference Name (not a relative): Phone Number: ()									
Indicate you	r loc	cation prefe	erence for re	egular volunte	er assignmer	nt. (Check	all that apply	y)	
Dove Lane		_ Cole _	Le	earning Center					
(The Library L Información an				ace, is the new ho	ome for the serv	ices formerly	housed at Cen	tro de	
				s and times yo please research				S.	
	Mo	onday T	'uesday V	Wednesday	Thursday	Friday	Saturday	Sunday	
Morning									
Afternoon									
Evening									
Other sched	ule n	otes:							

Continued

Where did you learn about become	oming a City volunteer?					
-	perience(s) or specialized training					
What would you like to get out	of your volunteer experience?					
	ommodations to serve as a volunte					
Is this a school requirement? Completion Due Date: volunteer for court-ordered service Have you ever been convicted diversion, was expunged, sealed	ommunity service hours? If yes, he yes \square No Is this court-require (Note: The City of Carlsbad pre hours for those who have misdemean of a crime(s)? (omit any crime that d or eradicated, or misdemeanor well yes \square No If Yes, date of the service of the service hours?	uired service? Yes No ovides the opportunity to apply to nor convictions only.) resulted in pre/post trial here probation has been				
Please describe:(Note: No volunteer applicant will criminal offense. The nature of the		on the grounds of conviction of a				
Skills / Abilities – Please indic	ate those items in which you are sk	silled or experienced:				
□ Ability to speak foreign language Please list: □ Clerical/word processing □ Computer Skills: Mac□ or PC□ □ Crafts □ Customer service/phone skills □ Data entry/spreadsheets □ Displays/bulletin boards	 □ Dramatic Arts □ Working with children □ Working with seniors □ Gardening □ Graphic Arts □ Special Events □ Library experience □ Lifting & Carrying □ Math □ Photography □ Public speaking 	 □ Science □ Teaching or Training Youth □ Adults □ □ Tutoring/Study skills □ Writing skills □ Story Telling □ Special skills or talents: 				
Interests – Pease check the are	as that interest you:					
 □ Computer Lab Assistants □ History Room □ Homebound Program □ Homework Zone 	History Room ☐ Shelf Reading Homebound Program ☐ Volunteer Proctor					
that as a volunteer I will not be	aly be used for volunteer application paid for my services. I further unasked to complete one or all of kground check.	derstand that my references may				
Signature:	Continued	Date:				

VOLUNTEER SERVICES AGREEMENT AND RELEASE

Confidentiality Agreement

I respect the confidentiality of City information and will discuss or give official information only as directed by a supervisor. No confidential information will be provided to the public except within the guidelines of the City.

Photo Release

I give the City of Carlsbad, free of any compensation, unlimited permission to use, publish, and republish, in any media now in existence or that may later be developed, for any lawful purpose as it may determine, information and reproductions of my likeness and my voice related to any aspect of my volunteer service for the City. I hereby waive my right to first review the use of my likeness or voice before any use or publication.

Volunteer Handbook

I acknowledge that I have received the City of Carlsbad Volunteer Handbook. I further understand that, by signing this statement, I have read or will read the Volunteer Handbook and that I understand its contents, or will discuss all questions that I have with my supervisor or the Community Volunteer Coordinator on the first day of my volunteer service. I also realize that this statement will become a permanent part of my volunteer personnel file.

Reference Verification and Background Checks

I authorize reference and employment verification as necessary for specific positions that I have volunteered to perform. I authorize fingerprinting, photographing and criminal background checks and Department of Motor Vehicles checks as necessary for specific positions that I have volunteered to perform. On behalf of myself, my heirs and representatives, I hereby release the City of Carlsbad, its elected officials, employees and agents from all liability for any damages that may result from my reference verification and background check(s). The background check policy is available upon request.

Permission to Seek Medical Treatment

In the event of an emergency, I hereby give the City of Carlsbad permission to seek medical attention for myself or my child, if volunteer applicant is less than 18 years of age.

Insurance Information and Release

I understand that there are some risks and that I may be injured in the course of performing these volunteer activities or services for the City. I understand that the City's policy is to cover volunteers as "employees" of the City for sole purpose of California Workers' Compensation benefits. I also understand that under Workers' Compensation laws, Workers' Compensation benefits will be the sole and exclusive remedy in the event I am injured while performing these volunteer activities and services. I further understand and agree that I will only be entitled to medical expenses under the City's Workers' Compensation. I will not be entitled to any other Workers' Compensation benefits which may include, but are not limited to, permanent or temporary loss of use damages, replacement income or vocational rehabilitation benefits. With the exception of Workers' Compensation benefits as set out above, I hereby agree that I, my heirs, guardians, legal representatives and assigns will not make a claim against or file an action against the City of Carlsbad or any of its agents, officers, employees or other volunteers, for injury or damage resulting from negligence, howsoever caused, by any employee, agent, officer or volunteer of the City of Carlsbad as a result of my participation in this volunteer activity or service. In addition, I hereby release and discharge the City of Carlsbad, its agents, officers, employees and other volunteers from all actions, claims and demands that I, my heirs, guardians, legal representatives or assigns now have or may hereafter have for injury or damage resulting from my participation in these volunteer activities or services.

I HAVE CAREFULLY READ THIS AGREEMENT AND FULLY UNDERSTAND ITS CONTENTS. I AM AWARE THAT THIS IS A PARTIAL RELEASE OF LIABILITY AND A CONTRACT BETWEEN MYSELF AND THE CITY OF CARLSBAD AND SIGN IT ON MY OWN FREE WILL.

Name (please print)	First	Middle Initial	Last	Age if under 18 years old	Date
Signature					
Signature of parent o	r guardi	an if volunteer is u	nder 18 years of age		Date
Address (Street/City/	Zip)				
Phone				Email address	
EMERGENCY CON	TACT	NAME		EMERGENCY CONTACT	PHONE